

Returns form



Date of receipt of the order : _____

Order number : _____

Name and Surname : _____

Address: _____

No.	Product name	Amount ordered	Returned (x)	Quantity of returned goods

Return reason:

- incorrect size ordered incorrect colour ordered factory defect
 did not meet expectations incorrectly sent other.....

ACCOUNT OWNER:

Account holder _____

Account number - - - - -

How to make a return?

1. In the column "return" enter "X" in a row of the product you want to return
2. Specify the number of products returned
3. Select return reason
4. Prepare your parcel and pop your printed returns form inside, along with the invoice and returned goods.
5. Send the parcel to: Global24, Wojas S.A., 141 Great Bridge Street, B70 ODA West Bromwich, England with a note "Internet Return".

The law procedure of withdrawal from the contract

You have the right to withdraw from this contract within 30 days without giving any reason. The deadline to withdraw from the contract expires after 30 days from the day on which you acquired the possession of the item or a person indicated by you – other than the carrier that was indicated by the company Wojas S.A.

To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by an unambiguous declaration delivered with return goods with a note "INTERNET REFUND" or separately from the returned goods by email to the address: [shop@wojas.eu](mailto:iod@wojas.pl) You can use the model of withdrawal form, but it is not obligatory.

To keep the deadline to withdraw from the contract, it is enough for you to send information dealing with exercising your right to withdraw from the contract before the 30-day deadline.

Information:

1. The administrator of your personal data is Wojas S.A. based in Nowy Targ, ul. Szewska 8, 34-400 Nowy Targ ('Administrator)
2. Contact with the person responsible for processing of personal data is possible at the e-mail address: iod@wojas.pl
3. Personal data are processed in order to carry out a refund, which is a legal obligation of the Administrator (article 6, Act 1 RODO)
4. The recipient of your personal data may be the entities providing and maintaining the IT infrastructure of the Administrator
5. Your personal data will be kept during the repayment period and after its completion will be kept for a period resulting from specific legal provisions.
6. You have the right to request access to personal data, request their rectification, demand their removal, request to limit their processing and the right to transfer data.
7. You have the right to lodge a complaint with a supervisory authority competent for the protection of personal data
8. Providing personal data is voluntary, but it is necessary to carry out the return form.

Your signature

Date and place of completing return form
